



Simpkins Family Swim Center
979 17th Avenue, Santa Cruz, CA 95062
831.454.7960
Swimcenter@scparcs.com
scparcs.com

Organization Group Entry Terms and Conditions of Use at the Simpkins Family Swim Center

A. RESERVATIONS

- i. **Reservations:** Reservations can be made up to 90 days in advance. Minors (under 18) are not eligible to reserve facilities.
- ii. **Booking Limitations:**
 - i. Booking is limited to 2 days per week, with rotating days each week.
 - ii. Fridays can only be booked twice a month.
- iii. **Payment:** Full payment is required when the reservation is made. Credit cards are charged by ACT*SCCountyParks. Credit card charge backs and checks returned for insufficient funds and chargebacks are charged at the current processing fee. Modifications to payments or the permit cannot be made for the group absence.
- iv. **Changes to Permit:** Changes to the permit, including change of date, must be requested in writing by the Permittee. All changes are subject to Department approval, facility availability and a change fee (as described in the Additional Fees section). No changes or additions to the reservation times may take place within 14 days of the event date
- v. **Cancellations:** Reservation cancellations must be made in writing and are subject to a fee (as described in the Additional Fees section). Please note, the pool does not close in the event of rain.

B. POOL PERMIT SPECIFICATIONS

- i. **Reservation Area:** The reservation includes the shared Food Court Area and Shared Pool Usage. Access must be provided for guests and staff to exit and enter all areas of the facility.
- ii. **Reservation Times:** The Simpkins Family Swim Center may be reserved during Summer Rec Swim Monday-Friday 1-3:30pm. The times of the reservation permit include all set-up and clean-up time and are the only times hosts and guests will be allowed in the pools or on the pool deck. Exceeding the permitted times will result in additional fees (as described in the Additional Fees section).
- iii. **Things to do before each visit:**
 - i. Conduct a quick poll with children and parents to determine which children can swim and identify any non-swimmers.
 - ii. Assign chaperones to monitor children in the pool area, with special attention given to non-swimmers. Position them in or near the pool as needed to ensure safety.



- iii. Assign specific chaperones to monitor locker rooms (both male and female) throughout the reservation time.
 - iv. Chaperones need to make sure children enter the locker rooms only via the outside hallway and do not leave their personal items inside the locker rooms at any time
 - v. Review safe swimming practices and rules with all participants. (as described in the SIMPKINS FAMILY SWIM CENTER SPECIFICATIONS section).
- iv. **Arrival and Pool Entry Instructions:**
- i. Upon arrival, please gather at the orange gates located near the back of the parking lot.
 - ii. Send one chaperone to let the front desk staff know that your group is here.
 - iii. The head lifeguard will conduct a mandatory group "rule talk" at the start of the event. Which will not begin until all children are present
 - iv. Please have all non-swimmers together to be given a red wristband. Lifeguards will assess and confirm swimming ability before removing the wristband.
- iii. **Pool Rules**
- i. All chaperones/teachers/parents are required to help enforce all facility rules and regulations, as well as any direction given by lifeguards.
 - ii. Please plan on having chaperones (12:1 ratio) assisting our lifeguard staff on deck throughout your party.
 - iii. All non-swimmers will need to wear a red wrist-band provided by the swim center and require direct chaperone supervision, within arm's reach. Some chaperones will need to be prepared to be in the water.
- iv. **Locker Room Use**
- i. Chaperons will be required to be stationed in both the men and women's locker room to assist and monitor locker room
 - ii. Chaperones must ensure children enter the locker rooms only via the outside hallway.
 - iii. **Showers:** Excessive use of the showers is not permitted. The showers are designed for a brief rise to expel pool water.
 - iii. **Cleanliness:** All locker rooms used by the Permittee(s) must be kept clean for all patrons. Failure to comply may result in the implementation of a Locker Room Monitor, additional fees, and/or revocation of permit.
 - iv. **Inspection by Permittee:** The Permittee or other adult representative is required to check the locker rooms before the group leaves to ensure that participants have left the area clean and free of clutter and debris.



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- v. **Equipment:** No equipment is to be used during your reservation. The use of Swim Center Equipment is for public swimmers only.

C. SIMPKINS FAMILY SWIM CENTER SPECIFICATIONS

- i. **Safety and Supervision:** All guests are expected to follow Simpkins Family Swim Center Rules & Guidelines and lifeguard instructions.
- ii. **Simpkins Family Swim Center Rules & Guidelines**
 - i. **Pool Deck Safety:**
 1. Walk, do not run anywhere in the facility.
 2. Keep pathways, pool ladders, and Warm Water Pool peninsula clear. Only one person on a ladder at a time.
 3. Bicycles, skateboards, roller blades, etc. are not allowed on the pool deck. Please use the racks by the entrance to secure your bicycle. Skateboards and roller blades should be stored in a bag if brought onto the pool deck.
 - ii. **Pool Safety:**
 1. LISTEN and COOPERATE with the lifeguards and pool staff at all times.
 2. No swimming without a lifeguard on duty.
 3. Do not hang onto the lane lines or swim ropes.
 4. No diving. Look before you jump into the pool. Please face forward when jumping into the pool, no spinning. Cannonballs are not allowed in the warm water pool, or in any pool if deemed unsafe by the lifeguard.
 5. No aggressive behavior, fighting, or rough play. Do not fake drown. Please do not carry another swimmer on your back or shoulders.
 6. **Children & Non-swimmers:** Children 6 and under must be accompanied by someone 13 or older who can be responsible for the child in and out of the water. Children not yet toilet trained must wear swim diapers or plastic swim pants over their diapers at all times. Non-swimmers must always be accompanied by an adult.
 7. **Swim Diaper Policy:** Swimmers who require swim diapers must wear two layers of protection: 1. a disposable single-use swim diaper and 2. a reusable swim diaper, tight-fitting swimsuit, or plastic pants.
 8. **Pool Toys: No** toys, fins, snorkels, or glass masks are allowed



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9. **Floatation Devices** are permitted if they are Coast Guard approved. However, for non-swimmers, a chaperone must always remain within arm's reach, even when a floatation device is being used.
- iii. **Community:**
 1. Help us keep our community healthy! Please do not enter the pool if you are ill or have open wounds or rashes.
 2. Please use the locker rooms to change in/out of your swim attire. There are changing tables for infants and small children located in all restrooms in the ADA stalls.
 - iv. **Food Court Rules:**
 1. Food and Beverages must be kept in the food court area.
 2. Glass bottles or containers are not allowed anywhere in the facility.
 3. Place all garbage in trash containers and clean up spilled food on picnic tables.
 4. Remove all personal belongings by the time specified on the permit.

D. GENERAL CONDITIONS

- i. **Activities for Minors:** Groups comprised predominately of participants under 21 years of age, must be chaperoned at a ratio of one adult (over 18 years) to 12 minors.
- ii. **Alcohol:** Alcohol consumption is not permitted in the County Parks outdoor facilities.
- iii. **Animals:** Animals are not allowed on the pool deck with two exceptions:
 - i. Service animals specifically trained to aid a person with a disability.
 - ii. Dogs are welcome during our annual Parks and Rex Dog Pool Party.
- iv. **Concessions:** A permit is required to use County property for commercial purposes (Santa Cruz County Code Section 10.80.010). The County reserves sole right to control all concessions in and about Department buildings and park facilities through separate agreements. Please inquire about concessions agreements if you are planning on selling items or food in the Parks.
- v. **Decorating:** Light adhesive, removable tape (i.e., poster tape or painter's tape), zip ties, twine, and florist wire are the only fasteners permitted. Staples, tacks, nails, screws, stakes longer than 6 inches, and 3M Command products or similar products are prohibited. Release of balloons or animals is prohibited. Biodegradable confetti only; no rice throwing.
- vi. **Drones:** Drones or unmanned aerial vehicles are prohibited from use at our parks.
- vii. **Flammable Materials:** Candles, fuels, and hazardous materials are prohibited. Fires must be confined to designated barbecue areas. Portable barbecues and cook stoves are not permitted. Taco stands with sturdy workstations are subject to approval.



- viii. **Insurance:** The Department may require insurance for activities that it deems to be high risk. ix.
Lost or Stolen Items: Santa Cruz County Parks is not responsible for items left, lost, or stolen.
- x. **Overnight Storage:** Overnight storage is not permitted. If rental equipment is used, Permittee must arrange for it to be delivered and removed the same day as the reservation.
- xi. **Public Use:** The facility will remain open for use by others. Permittee shall not exclude the public from any site, nor obstruct the public right-of-way, nor interrupt or impede upon the orderly flow of automobile or bicycle traffic on any streets or pedestrian right of way adjacent to the location.
- xii. **Right to Refuse Service:** The Santa Cruz County Parks Director or designated representative is authorized to refuse or revoke any use permit or agreement.
- xiii. **Set-up and Clean-up:** Responsibility for general set-up and clean-up of premises shall be the responsibility of the Permittee. Set-up and clean-up may only take place within the reservation timeframe. The facility must be restored to pre-use condition. All trash and recyclable materials should be placed in the provided receptacles. Remove all decorations and all personal belongings by the end of reservation time. Clean up spilled food. Return all County items, including picnic tables, to their designated locations.
- xiv. **Smoking and Vaping:** Smoking and vaping are prohibited in Santa Cruz County Parks.
- xv. **Sublease:** Permittee shall not assign or sub-lease any portion of the premises, or any rights under approved permit, without prior written approval of the Department.
- xvi. **Vehicles:** All vehicles associated with a permit must abide by all applicable vehicle and parking statutes and regulations. Vehicles are allowed in designated parking areas only. Driving on grass areas or outside of parking areas is prohibited. Parking may be limited. Please encourage carpooling. xvii.
- xvii. **Additional Provisions:** County Parks may establish additional policies consistent with the provisions of the adopted rules and regulations as it deems necessary for safe, efficient, and optimum use of facilities. Please check with the Reservations Office for prior approval regarding uncommon or unique requests.

E. ADDITIONAL FEES

- i. **Change Fee:** \$25.00
- ii. **Cancellation Fee:** \$100 or 50% of the reservation fees, whichever is less, if cancelled more than 14 days prior to the date. Cancellations of less than 14 days receive no refund of fees.



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- iii. **Refunds:** are not given for inclement weather, including rain. If the pool closes due to thunder, lightning, or severe-inclement weather, a full refund will be given. In the event of an unscheduled pool closure, please call (831) 454-7960.
- iv. **Damage:** Damage done to the facility or grounds during events or additional clean-up required by Parks Maintenance staff that do not have a deposit, or the damage is not covered by the amount of the deposit, will have the required amount billed to the Permittee. Staff rates to repair the facility are charged at the current maintenance staff hourly rate.
- v. **Locker Room Monitor:** Santa Cruz County Parks reserves the right to implement a locker room monitor if it is deemed necessary. The Permittee will be charged the current rate of the Lifeguard position per hour for the duration of the reservation.
- vi. **Time Limit:** Renters are expected to abide by the reservation times indicated on the permit. If the time limits are exceeded by early entry or late exit, the Permittee will be charged for the excess time at 1-1/2 times the hourly rental rate. The fee will be deducted from any deposit and/or by invoice.
- vii. **Collections:** Bills unpaid after 30 days are sent to collections.

F. ASSUMPTION OF LIABILITY, WAIVER, AND INDEMNITY

- i. **Assumption of Liability**

Permittee, whether individual, group, or entity, is solely responsible for any and all liabilities to persons or property resulting from use of the Park Facility, including damage to any County property or structures. The permittee will indemnify, defend, and hold harmless the County of Santa Cruz, its elected and appointed Boards, Commissions, Officers, Agents, and Employees from any claims, suits, losses, or damages for injury to persons or property arising from or connected to this use of the Park Facility.
- ii. **Agreement to Abide by Terms and Conditions**

Permittee, whether individual, group, or entity, represents that he/she/they/it has read these Terms and Conditions, agrees to make them known to persons attending the function or activity, and agrees that no violation of such shall be allowed to occur on the premises or facilities. Permittee understands that permission to use of the Park Facility is contingent upon compliance with these Terms and Conditions and that permission may be revoked at any time upon failure of persons attending the function or activity to fully comply with these Terms and Conditions.
- iii. **Permittee, or Representative, to be Present**

Permittee, or the group or entity individual named in the Permit, will be present during the entire period of use of the facility.

