

Class Cancellation Refund Policy

Please plan your schedule carefully to keep transfers and cancellations to a minimum- A \$5.00 fee will be charged when withdrawing from an activity. A \$5.00 processing fee will also be charged for any refunds back to a credit card.

Make-up lessons are not available if your child is absent.

When requesting to withdraw, the following options are available:

3 or more calendar days prior to the start date:

- Transfer to another activity, plus a \$5 transfer fee
- Withdraw and receive a credit to your account or receive a refund, less a \$5 withdraw fee.
- Credits are valid for one year

2 or less calendar days prior to the start date:

- No refunds back to cards available
- Transfer to another activity, plus a \$5 transfer fee.

If the class or program has already started:

- Credits and Refunds are not available once a class has started; or if a participant fails to attend a program.

Junior/ Little Guards and all Aquatic Camps Refund Policy

More than 3 weeks prior to start of the program a \$50 cancellation fee.

Less than 3 weeks prior to start of program 50% cancellation fee.

After the 2nd day of the program refunds or credits will not be given.